



DEKALB REGIONAL CRISIS CENTER (DRCC)

WHO WE ARE

MISSION Claratel Behavioral Health strives to provide the right service, for the right person, at the right time.

VISION Claratel Behavioral Health envisions a community in which disabilities no longer limit potential.

ABOUT DRCC The DeKalb Regional Crisis Center is administered by Claratel Behavioral Health.

WHAT WE OFFER AT DRCC

- 24 hour, 7 day a week Crisis Services
- Crisis Assessment, Support, and Intervention
- Crisis Stabilization
- Temporary Observation Services
- Medically-Monitored Substance Withdrawal Management
- Brief Individual, Group, and Family Counseling
- Linkage to Community-Based Services

The DeKalb Regional Crisis Center provides crisis services for adults with mental health or substance use disorder concerns. The Center offers three possible levels of care.

CRISIS SERVICES CENTER

This unit receives walk-ins, transfers from emergency rooms, and involuntary referrals for evaluation.

SERVICES INCLUDE:

- A behavioral health assessment
- Psychiatric evaluation
- Brief solution-focused crisis counseling
- Referrals to outpatient services, inpatient admission, or hospitals in the event of a medical emergency

- Development of a crisis and safety plan
- Peer specialist support services

CRISIS STABILIZATION UNIT

Individuals needing a longer period of mental health stabilization or withdrawal management are admitted to the Crisis Stabilization Unit for an average of 5 to 7 days.

SERVICES INCLUDE:

- Crisis counseling with a licensed clinician
- Psychiatric care
- Nurse monitoring
- Group and individual counseling
- Case management support
- Discharge planning, including referrals and/or recommendations for community-based follow-up services
- Administration of Housing Survey to identify needs and eligibility for additional services

TEMPORARY OBSERVATION UNIT

If further observation is needed, individuals are monitored in the Temporary Observation Unit for up to 24 hours.

SERVICES INCLUDE:

- Counseling and linkage to community resources to prepare for a successful discharge
- Medication management and resources to access medication after discharge

404-294-0499
www.claratel.org

DeKalb Regional Crisis Center
450 Winn Way,
Decatur, GA 30030



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BEHAVIORAL HEALTH OUTPATIENT TREATMENT CENTERS

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ABOUT OUR CENTERS Claratel Behavioral Health operates four outpatient behavioral health centers that provide a variety of outpatient services.

WHAT WE OFFER

- Serving children, adolescents, and adults
- Behavioral Health Assessments
- Psychiatric and Nursing Services
- Individual, Group, and Family Therapy
- Peer Support and Community Support Services
- Medication Management
- Substance Use Disorder Outpatient Treatment Services
- On Site Pharmacy

ADULT BEHAVIORAL HEALTH SERVICES

Claratel Behavioral Health offers the following treatment services for adults:

- Counseling and Therapy
- Crisis Intervention
- Psychiatric care and Medication Management
- Community-based Case Management
- Peer Support Program
- Supported Employment
- Psychosocial Day Treatment
- Pharmacy Services

Our team of behavioral health professionals will partner with you to develop a personalized treatment plan to help you on your path to recovery. We now offer telehealth for your behavioral health needs. Our staff will explore with you if telehealth is right for you.

LOCATIONS

Winn Way Mental Health Center
Central Access / Intake Location
445 Winn Way, 2nd floor, Decatur, GA 30030
404-508-7700

Clifton Springs Mental Health Center
3110 Clifton Springs Road, Suite B, Decatur, GA 30034
404-243-9500

Kirkwood Mental Health Center
23 Warren St, SE, Atlanta, GA 30317
404-370-7474

North DeKalb Mental Health Center
3807 Clairmont Road, NE, Chamblee, GA 30341
770-457-5867

Central Access: 404-892-4646
www.claratel.org



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CHILD, ADOLESCENT, AND YOUNG ADULT SERVICES

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404-508-7700

Clifton Springs Mental Health Center
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404-243-9500

North DeKalb Mental Health Center
3807 Clairmont Road, NE, Chamblee, GA 30341
770-457-5867

CHILD AND ADOLESCENT SERVICES

We serve children and adolescents who have emotional, behavioral, substance use, or mental health challenges.

EMERGING ADULT SERVICES

We provide specialty services for youth ages 16 - 26 as they transition into adulthood, using the Transition to Independence Model.

SCHOOL-BASED SERVICES

This program enhances learning environments by removing barriers to learning and promoting emotional well-being of students through school-based mental health intervention.

PEER SUPPORT SERVICES

Certified peer parent and peer youth staff use lived experience to promote hope and empowerment as they assist clients and families in self-directed recovery.

SERVICES INCLUDED

- Individual/Play Therapy
- Group Counseling
- Family Therapy
- Psychiatric Evaluation
- In-home and In-school Community Support
- Medication Management
- On-site Pharmacies
- Substance Use Outpatient Services
- Coordination of Services with Child and Family Service Agencies

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PSYCHOSOCIAL REHABILITATION PROGRAM

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LOCATIONS

Kirkwood Mental Health Center
23 Warren St, SE, Atlanta, GA 30317
404-370-7474

North DeKalb Mental Health Center
3807 Clairmont Road, NE, Chamblee, GA 30341
770-457-5867

Psychosocial Rehabilitation is a therapeutic, rehabilitative, skill-building and recovery program promoting service for individuals to gain the skills necessary to allow them to remain in or return to naturally occurring community settings and activities.

WHAT WE OFFER

This program provides recovery-focused assistance with skill development and or resources for clients with severe mental illness. The program supports the following:

- Living (money management, meal planning, nutrition, self-care, health improvement)
- Learning (illness and medication management, coping skills, self-advocacy)
- Social (relationship development, communication skills, community engagement)
- Vocational (job skills development, time-management)
- Highly trained staff and evidence-based interventions for recovery

PSYCHOLOGICAL REHABILITATION SERVICES

Utilize interests, talents and skills of clients to engage in activities such as:

- Creative Expression (i.e. art, writing, drama)

- Personal Skill Development
- Emotional Support

PROGRAM GOALS

- Services focus on strengths rather than deficits and abilities rather than disabilities
- Reduce the destructive effects of co-occurring substance use and mental health challenges
- Intervention methods to increase individual readiness for change

PROGRAM ELIGIBILITY

- Individuals 18+
- Must have a behavioral health issue (including those with a co-occurring substance abuse disorder or IID/IDD)
- Present with no or low risk or danger to themselves or others
- Must have a need to develop functional or life skills (i.e. daily living, social skills, vocational/academic skills and/or community/family integration)
- Needs assistance accessing and using community resources



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PEER SUPPORT PROGRAM

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WHAT WE OFFER

- Skill and Resource Development
- Exploration of purpose beyond mental illness
- Emphasis on hope and wellness
- Development of personal recovery goals

Located at the Kirkwood Mental Health Clinic (Kirkwood Mental Health Center, 23 Warren ST, SE, Atlanta, GA 30317), the Mental Health Peer Support Program promotes socialization, recovery, wellness, self-advocacy, development of natural supports, and maintenance of community living skills.

PROGRAM GOALS

- Services focus on strengths rather than deficits and abilities rather than disabilities
- Reduce the destructive effects of co-occurring substance use and mental health challenges
- Intervention methods to increase individual readiness for change

PEER SUPPORT SERVICES

Activities to promote self-directed recovery by:

- Exploring purpose beyond mental illness
- Explore possibility of recovery
- Emphasize health and wellness
- Work toward achievement of personal recovery goals (i.e. employment, vocational)
- Relapse prevention services
- Needs assistance accessing and using community resources

PROGRAM ELIGIBILITY

- Individuals 18+
- Must have a behavioral health issue (including those with a co-occurring substance abuse disorder or IID/IDD)
- Present with no or low risk or danger to themselves or others
- Must have a need to develop functional or life skills (i.e. daily living, social skills, vocational/academic skills and/or community/family integration)
- Needs assistance accessing and using community resources

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SUPPORTED EMPLOYMENT & TASK-ORIENTED REHABILITATION SERVICES

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WHAT WE OFFER

- Identify vocational skills and interests
- Develop and implement a job search plan
- Coaching to develop job-related skills
- Ongoing employment support

SUPPORTED EMPLOYMENT SERVICES

Activities to promote self-directed recovery by:

- Identifying vocational skills and interests
- Developing and implement a job search plan to obtain competitive employment
- Ongoing employment support

PROGRAM GOALS

The goal of Supported Employment and Task-Oriented Rehabilitation Services is to promote self-efficacy within the world of work. Through extensive assessments and training, individuals are offered help finding and keeping jobs that focus on their personal strengths and motivation.

TASK ORIENTED REHABILITATION SERVICES (TORS)

- Interventions to address barriers created by psychiatric disability that interfere with ability to develop or regain a meaningful and valued role, including the ability to successfully pursue and maintain satisfying competitive employment
- Delivered along with and after discharge from supported employment services in the workplace or community.
- Supports presence of any need to recognize emotional triggers and to manage behaviors related to behavioral health issues that may interfere with employment

PROGRAM ELIGIBILITY

Individuals age 18+ who meet criteria:

- Interest in competitive employment
- Are unemployed or underemployed due to symptoms associated with serious mental illness
- Are able to actively participate in and benefit from services

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SUBSTANCE USE DISORDER SERVICES

WHO WE ARE

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WHAT WE OFFER

- Specialized Substance Use Disorder Treatment
- Outpatient Treatment
- Opioid Residential Substance Use Treatment
- Development of skills and provides resources to support recovery
- Medication Assisted Treatment

OPIOID RESIDENTIAL RECOVERY PROGRAM

We provide a residential treatment program for males with an opioid use disorder to assist them with transition back to the community. This program can also assist individuals who have co-occurring mental health disorders.

For More Information
ORSATREFERRALS@CLARATEL.ORG

DEKALB ADDICTION CLINIC SERVICES

- Individual Counseling and Therapy
- Group Skills and Group Counseling
- Psychiatric Care and Medication Management
- Peer Support Services
- Addictive Disease Support Services
- Medication Assisted Treatment

PROGRAM GOALS

Our philosophy is of substance use disorders as diseases from which complete recovery is possible with counseling support, education, skill building, social connection, empowerment, and medication assistance.

DEKALB ADDICTION ADDITIONAL SERVICES AVAILABLE

- Family Counseling and Education
- Gambling Addiction Services
- HIV Education, Counseling and Testing
- Mutual Aid Support Meetings-on site

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DeKalb Addiction Clinic
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BEHAVIORAL HEALTH RESIDENTIAL PROGRAMS

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WHAT WE OFFER

- Provide supportive environment that fosters growth
- Person-centered, recovery-focused, and multi-disciplinary approach to service
- Apartment settings with a roommate
- Semi-independent living
- Weekly case management and rehabilitative skill-building
- Housing first approach to care

The DeKalb CSB Behavioral Health Residential Services program provides individuals with a home and wraparound services all designed to help each person live a healthy, full, and self-determined life.

ELIGIBILITY

- Available for ages 18 and over
- Single adult - no children
- Mental health diagnosis
- Housing for homeless as defined by HUD
- Housing for individuals with low income

SERVICES

- Apartment setting with a roommate with two bedrooms/two bathrooms
- Case management
- Psychosocial Rehabilitation Skill Building
- Harm Reduction Services
- Weekly check-in visits with a case manager
- Linkage to and coordination with behavioral health



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Behavioral Health
Residential Program
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CASE MANAGEMENT, TARGETED CASE MANAGEMENT, & PSYCHOSOCIAL REHABILITATION INDIVIDUAL

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WHAT WE OFFER

- Development of Natural/Community Supports
- Care Coordination
- Promoting Community Integration
- Teach rehabilitative skills for functional improvement

COMMUNITY SUPPORT INDIVIDUAL (CSI)

- Available to individuals aged 17 and under
- Provides environmental support
- Care Coordination
- Rehabilitative skill building
- Developing natural supports
- Linkage to services and resources

PSYCHOSOCIAL REHABILITATION INDIVIDUAL (PSRI)

- Available to individuals aged 18 and over
- Identify and develop natural strengths
- Identify and develop natural community supports
- Illness/symptom management skills
- Interpersonal/communication skills
- Relapse prevention skills

CASE MANAGEMENT SERVICES

- Available to individuals aged 18 and over
- Referral and linkage to community resources
- Coordination of services
- Identification and development of natural resources

TARGETED CASE MANAGEMENT SERVICES

- Available to individuals aged 18 and over
- Higher level of needs requiring weekly service delivery

Examples:

- Recent hospitalization
- Recent incarceration
- Homelessness
- Illness instability
- Frequent emergency department visits

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CO-RESPONDER PROGRAM

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WHAT WE OFFER

- Co-responder Response to Behavioral Health Crises
- Crisis Evaluation by a Licensed Clinician
- Behavioral Health De-escalation
- Clinical Intervention and Support
- Linkage to Appropriate Services
- Resource Education and Referral
- Follow-up Services

THE GEORGIA BEHAVIORAL HEALTH AND PEACE OFFICER CO-RESPONDER

The Georgia Behavioral Health and Peace Officer Co-Responder Act is a new law that went into effect July 1st, 2022.

It is a landmark bipartisan legislation which promotes law enforcement partnerships with community service boards (CSBs) to create and operate co-responder programs.

Under the co-responder model, CSBs will provide a behavioral health specialist is paired with an officer to assist responding to a mental health crisis virtually or in person.

With guidance from a licensed counselor, officers will have the authority to refer an individual to a treatment facility rather than make an arrest.

The co-responder teams are managed through the local dispatch and can provide mental health crisis intervention, education, and follow-up. The legislation also allows for potential funding opportunities through the Department of Behavioral health and Developmental Disabilities (DBHDD).

HISTORY OF THIS PROGRAM

Claratel Behavioral Health has operated a co-responder program for the past since 1992 with the DeKalb County Police Department.

The program provides diversion to our Behavioral Crisis Center, de-escalation, follow-up, and referrals to any of our four outpatient clinics located across DeKalb County.

Our Co-responder teams are staffed with fully licensed clinicians and are supported by our extensive clinical network.

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TELEHEALTH SERVICES

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WHAT WE OFFER

Audio/Video services on a secure network

WHAT ARE TELEHEALTH SERVICES?

- Telehealth is a method of delivering behavioral health services with technology assistance. This includes the use of a telephone or video to serve clients without being in-person.
- Telehealth services allow for flexibility in providing treatment services and has been found to be effective as in-person care in some situations.
- Telehealth services comply with HIPAA patient privacy regulations, on a secure network, with client consent.
- Telehealth services are available as allowed by government and insurance regulations and may change as laws and rules are revised.



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